Winnebago Cooperative Telecom Association Long Distance Division TARIFF FCC NO. 1 Original Title Page

INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

REGULATIONS, RATES AND CHARGES

APPLYING TO THE PROVISION OF

INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICES

Service is provided by means of wire, radio, satellite, fiber optics, or other suitable technology or combination thereof.

Issued: February 15, 2008 Effective: April 20 2008

CHECK SHEET

The Title Page and Pages 1 to 71 inclusive of the tariff are effective as of the date shown. Original and revised pages as named below contain all changes from the original tariff that are in effect on the date hereof.

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CONCURRING CARRIERS

NO CONCURRING CARRIERS

CONNECTING CARRIERS

NO CONNECTING CARRIERS

OTHER PARTICIPATING CARRIERS

NO OTHER PARTICIPATING CARRIERS

TRADEMARKS

NONE

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EXPLANATION OF SYMBOLS

- (C) To signify changed regulation
- (D) To signify discontinued rate or regulation
- (I) To signify increase
- (M) To signify matter relocated without change
- (N) To signify new rate or regulation
- (R) To signify reduction
- (S) To signify reissued matter
- (T) To signify a change in text but no change in rate
 - or regulation
- (Z) To signify a correction

EXPLANATION OF ABBREVIATIONS

ICB - Individual Case Basis

MTS - Message Telecommunications Service

BOC - Bell Operating Company

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INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

1. APPLICATION OF TARIFF

This Interstate Interexchange Telecommunications Service tariff applies to interstate common carrier services furnished by Winnebago Cooperative Telecom Association, (hereinafter referred to as WCTA), Lake Mills, Iowa, or furnished jointly by WCTA and other carriers, between points within the contiguous United States.

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2. DEFINITIONS

Access Line

A transmission path that connects a customer premises to a Central Office.

Authorization Code

A numeric code which identifies the customer to be billed for calls charged.

Call

A telephone message attempted by a customer or user.

Called Station

The station (e.g., telephone number) called, or the terminating point of a call.

Calling Card

A credit/charge card for use in billing MTS calls.

Calling Station

The station from which a call is originated.

Collect Call

A billing arrangement which bills the charge for a MTS call to the called stations's telephone number.

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2. DEFINITIONS (Cont'd)

Contiguous United States

The areas within the boundaries of the District of Columbia and the 48 contiguous states as well as the offshore areas outside the boundaries of the coastal states of the 48 contiguous states, Alaska, Hawaii, Puerto Rico and U.S. Virgin Islands (including the artificial islands, anchored vessels, and fixed structures erected in such offshore areas for the purpose of exploring for, developing, removing and transporting resources there from) to the extent that such areas appertain to and are subject to the jurisdiction and control of the United States within the meaning of the Outer Continental Shelf Land Act, 43 U.S.C. Section 1331, et seq.

Customer

The person, company, firm, corporation, or other entity which orders or uses service and is responsible for the payment of charges and compliance with tariff regulations.

Customer-Provided Communications System

Dedicated private line channels and equipment (e.g., microwave or cable system) furnished by the customer for communications between premises.

Customer Dialed Calling Card Station

That service where the charges for the call are billed to an authorized Calling Card.

Customer Equipment

Terminal equipment, a multiline terminating system or protective circuitry located at a customer's premises.

Customer-Provided Test Equipment

Test equipment which is located at a customer or user's premises and is used for the detection and/or isolation of a communications service fault.

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2. DEFINITIONS (Cont'd)

Dial Station

That service where the person originating the call dials the telephone number desired, completes the call without the assistance of an operator and the call is billed to the originating number.

Direct Electrical Connection

A physical connection (i.e., not through a switch) of the electrical conductors in a communications path.

Exchange

A unit established by the Local Exchange Company for the administration of communications service in a specified area which usually embraces a city, town, or village and its environs. It consists of one or more central offices together with the associated plant used in furnishing communications service within that area.

Feature Group D

The switched access service provided by a local exchange company as trunk side switching through the use of end office or access tandem switch equipment. Where no access code is required, the number dialed by the customer shall be a seven or ten digit number for calls in the North American Numbering Plan (NANP). The form of the numbers dialed by the customer is 0 or 1 + NPA + NXX-XXXX. Feature Group D is also known as equal access.

Local Exchange Area

The general area in which a local exchange company provides exchange telephone service and within which a customer may make telephone calls without incurring toll charges.

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2. DEFINITIONS (Cont'd)

Local Exchange Service Access Line

A common line that connects a customer premises to a WCTA switched service via the Local Exchange Company public switched network.

Message

A completed call by a customer or user.

Operator Station

Service, other than Customer Dialed Calling Card Station service and Person-to-Person service, which requires the assistance of an operator to complete the call.

Other Common Carrier

A company other than WCTA providing interstate telecommunications services between local exchange areas.

Person-to-Person

Service for which the person originating the call specifies to the operator a particular person, mobile station, department, extension, or office to be reached.

Public/Semi-Public Telephone

Coin operated or coinless telephones which are generally available for public use in the United States, Puerto Rico and the U.S. Virgin Islands. These telephones can be owned by local telephone companies, interexchange carriers and/or private customers. Calls from coinless telephones must use an alternate billing method such as calling card, commercial credit card, third number or collect.

Rate Center

A specified geographical location used for determining mileage measurements.

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2. DEFINITIONS (Cont'd)

Rate Center Area

The area which encompasses the territories identified by the central office codes that are assigned to a rate center.

Service Authorization Form

The form used by applicants to request service from WCTA. The form is merely a request for service and does not itself bind WCTA to provide service.

Station

Any location from which MTS calls can be placed and/or received.

Switching Equipment

Equipment which performs the function of establishing and releasing connections on a per call basis between stations, telecommunications services, or communications systems.

Telecommunications Network

The MTS network provided by the company.

Terminal Equipment

Devices, apparatus and their associated airing, such as teleprinters, telephone handsets or data sets.

Third Number Billing

An optional billing procedure that permits the charges for an MTS call to be billed to a number that is different from the calling number or the called number.

United States

The 50 United States and the District of Columbia.

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3. GENERAL REGULATIONS

3.1 Undertaking of WCTA

Interexchange Telecommunications Services are furnished in accordance with the conditions and regulations which are set forth in the body of this tariff.

3.2 Limitations

Service is offered subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this tariff.

3.3 Use of Service

The services provided under this tariff shall not be used for any unlawful purpose.

3.4 Payment and Billing

The following payment and billing regulations are applicable.

- a. Service is provided and billed on a monthly (30 day) basis, beginning on the date that service becomes effective. Interexchange Telecommunications Service becomes effective the day following written or verbal notice of its availability to the customer. Bills are due and payable when rendered. Interest at the rate of seven and a half percent (7.5%) per annum compounded annually, or the highest rate allowed by law will accrue upon any unpaid amount commencing thirty (30) days after the mailing of the bill.
- b. The name(s) of the customer(s) must be set forth in the application for service.

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3. GENERAL REGULATIONS (Cont'd)

- 3.4 Payment and Billing (Cont'd)
 - c. The customer is responsible for payment of all bills for interexchange telecommunications service. This includes payment for calls or services 1) originated at the customer's number(s), 2) accepted at the customer's number(s) (e.g., Collect Calls), 3) billed to the customer's number via third number billing if the customer is found to be responsible for such call or service, the use of a calling card, or the use of a WCTA-assigned special billing number, and 4) incurred at the specific request of the customer.
 - d. An advance payment may be required before service is provided only when a customer has a history of late payments to WCTA or when a customer's financial responsibility is not a matter of record. The advance payment will be the non-recurring charge(s), if any; one month's recurring service charge; and one month's estimated usage charges for MTS. The advance payment will be credited on the customer's initial bill. A deposit may apply in addition to an advance payment (see Deposit information in Sections 3.4 (e), (f) and (g) following).
 - e. WCTA reserves the right to examine the credit record of all applicants and customers. A customer whose service has been discontinued for non-payment of bills will be required to pay any unpaid balance due to WCTA before service is restored. In addition, WCTA may require a security deposit for the discontinued customer wishing to reestablish service equal to two (2) times the amount of the customer's highest monthly bill. If the customer's estimated traffic has increased since the account was cancelled, WCTA may require a security deposit equal to two (2) times the newly estimated minutes.

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3. GENERAL REGULATIONS (Cont'd)

- 3.4 Payment and Billing (Cont'd)
 - f. Applicants or customers whose financial condition is not acceptable to WCTA may be required to make a security deposit. The amount of the deposit shall be calculated by estimating two months of usage. The customer shall be apprised that after one year of service that account will again be reviewed, and in the event all amounts due have been paid within the terms of the service authorization, the deposit will be refunded in full, plus interest at the rate set forth in Section 3.4(a) preceding, calculated from the date that the customer makes the deposit.
 - g. A deposit does not relieve the customer of the responsibility for the prompt payment of bills on presentation. An advance payment may be required in addition to a deposit (see Section 3.4 (e) preceding).
 - h. Carrier Universal Service Charge
 - i. In addition to all other rates in this tariff, customers will be assessed the current FCC undiscounted Carrier Universal Service Charge ("CUSC") of all Interstate end-user telecommunications revenues. Subject to billing availability, this charge will be applied with respect to charges billed on or after the effective date of this tariff.
 - ii. The CUSC does not apply to service provided to resellers that contribute directly to universal service. For this purpose, a reseller is a telecommunications service provider that 1) incorporates purchased telecommunications services into its own offerings, and 2) can reasonably be expected to contribute to support universal service based on revenues from those offerings.

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3. GENERAL REGULATIONS (Cont'd)

- 3.4 Payment and Billing (Cont'd)
 - i. In the case of a billing dispute between the customer and WCTA for service furnished to the customer which cannot be settled to mutual satisfaction, the customer can take the following action:
 - i. The customer may request, and WCTA will comply with the request, an in-depth review of the disputed amount. The undisputed portion and subsequent bills must be paid on a timely basis or the service may be disconnected.
 - ii. If notice of a dispute as to charges is not received in writing by WCTA within thirty (30) days after a bill has been mailed, the billing will be considered correct and binding. Provision of such notice does not affect the customer's obligations under Sections 3.4(a) and 3.4(b) preceding to make all payments within thirty (30) days after the bill has been mailed.
 - iii. If a billing dispute is resolved in favor of the customer, and the customer pays the total billed amount and disputes all or part of the amount, WCTA will refund to the customer the disputed amount plus interest at the rate set forth in Section 3.4(a) preceding. If the customer withholds all or part of the billed amount and the dispute is resolved in favor of WCTA, the customer shall pay to WCTA the amount withheld pending settlement of the dispute plus interest at the rate set forth in Section 3.4(a) preceding.

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3. GENERAL REGULATIONS (Cont'd)

3.5 Cancellation by Customers

The customer may cancel service by giving a verbal notice to WCTA up to the day cancellation is requested.

3.6 Cancellation of Service by WCTA

WCTA reserves the right to discontinue furnishing service, upon written notice, when necessitated by conditions beyond its control, or when the customer is using the service in violation of the provisions of this tariff.

Without incurring liability, WCTA may immediately discontinue service or cancel an application for service by written notice to the customer (i) for nonpayment of any sum due to WCTA for more that 30 days after WCTA mails the bill for the amount due, (ii) for any violation of any regulation governing service under this tariff, (iii) by reason of any order or decision of a court or other government authority having jurisdiction which prohibits WCTA from furnishing such service.

3.7 Inspection, Testing, and Adjustment

- a. Upon written request, WCTA will furnish the customer with the technical parameters that satisfy the requirements of this tariff. WCTA may interrupt the service at any time, without penalty to itself, because of departure from any of these requirements.
- b. Upon reasonable notice, the facilities provided by WCTA shall be made available to WCTA for such tests and adjustments as may be necessary for their maintenance in a condition satisfactory to WCTA.

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3. GENERAL REGULATIONS (Cont'd)

3.8 Liability

- a. WCTA is not liable for any act or omission of any other company or companies furnishing a portion of the service.
- b. WCTA's liability for willful misconduct, if as a result of established judicial administrative proceedings, is not limited by this tariff. With respect to any other claim or suit, by a customer or by any others, for damages with (including associated the ordering reservation of any specific number for use with a service), installation (including delays thereof), provision, termination, maintenance, repair, interruption, or restoration of any service or facilities offered under this tariff, liability, if any, shall not exceed an amount equal to the proportionate monthly recurring charges for the period during which the service was affected.

WCTA shall be indemnified and held harmless by the customer against:

- (1) Claims for libel, slander, infringement of copyright or unauthorized use of any trademark, trade name or service mark arising out of the material, data, information, or other content transmitted over WCTA's facilities; and
- (2) Claims for patent infringement arising from combining or connecting WCTA's facilities with apparatus and systems of the customer; and

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- 3. GENERAL REGULATIONS (Cont'd)
 - 3.8 Liability (Cont'd)
 - b. (Cont'd)
 - (3) All other claims arising out of any act or omission of the customer in connection with any service provided by WCTA.
 - (4) WCTA shall not be liable for any act or omission of any other carrier participating in the service, or from which WCTA obtains transmission facilities or termination services.
 - WCTA shall not be liable for and the Customer indemnifies and holds WCTA harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by the customer or by any other party or persons, for any personal injury to, or death of, any person or persons, and for any loss, damage, defacement or destruction of the premises of the customer or any other property, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of equipment or wiring provided by WCTA where such installation, operation, failure to operate, maintenance, condition, location or use is not the direct result of WCTA's negligence. agents or employees of other carriers shall be deemed to be agents or employees of WCTA.

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3. GENERAL REGULATIONS (Cont'd)

3.8 Liability (Cont'd)

- d. The liability of WCTA for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission occurring in the course of furnishing service or other facilities, and not caused by the negligence of the customer, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission occurs. No other liability shall in any case attach to WCTA.
- e. Now, or at any future time, if a state, county, or other local taxing authority possesses or acquires the legal right to impose an occupation tax, license tax, sales tax, gross receipts tax, permit fee, franchise fee, or other similar charge upon WCTA, and has imposed, or imposes the same by ordinance or otherwise, such taxes, fees, or charges shall be billed to the customers receiving service within the territorial limits of such taxing authority. Such billing shall allocate the tax, fee or charge among customers uniformly on the basis of each customer's monthly charges for the types of service made subject to such tax, fee or charge.

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3. GENERAL REGULATIONS (Cont'd)

3.9 Interconnection

- a. Service furnished by WCTA may be interconnected with services or facilities of other common carriers and with private systems, subject to the technical limitations established by WCTA. Any special interface equipment or facilities necessary to achieve compatibility between the facilities of WCTA and other common carriers shall be provided at the customer's expense.
- b. Interconnection with the facilities or services of other common carriers shall be under the applicable terms and conditions of the other common carriers' tariffs. The customer is responsible for taking all necessary legal steps for interconnecting its customer-provided equipment or communications systems with such other common carrier's facilities. The customer shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection.

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4. MESSAGE TELECOMMUNICATIONS SERVICE

4.1 Application

Service between two interstate points handled exclusively by WCTA or jointly by WCTA and other carriers is furnished as set forth in 4.2 through 4.6 following.

4.2 Mileage Measurement

Rates may calculated on the basis of the airline distance between the rate center for the calling point and the rate center for the called point.

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4. MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)

4.3 Terms and Conditions

4.3.1 Scope

- a. Message Telecommunications Service (MTS) consists of the furnishing of interstate telecommunication transmissions between exchanges. MTS consists primarily of the transmission of voice communications, but may also involve data, facsimile, signaling, metering or other similar communications, subject to the transmission capabilities of the service. MTS is available twenty-four hours a day, seven days per week, subject to availability of facilities.
- WCTA does not undertake to transmit messages but furnishes the use of its facilities to customers for communications. WCTA selects and/or arranges for the channels and/or service components used to provide MTS. Any suitable technology or combination technologies may be used. WCTA may modify change the channels and service components used to furnish MTS at any time. Customer equipment may be used with MTS.
- c. Subject to compliance with regulatory authority, the duration of MTS calls may be limited when facility shortages are caused by emergency conditions.

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4. MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)

4.3 Terms and Conditions (Cont'd)

4.3.2 Use

a. Use of the Service

The service is provided for use by the customer and may also be used by others, when so authorized by the customer, providing that all such use shall be subject to the provisions of this tariff.

b. Abuse and Fraudulent Use

The service is furnished subject to the conditions that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of the service includes:

- (1) The use of service or facilities of WCTA to transmit a message or to locate a person or otherwise to give or obtain information, without payment of the charge applicable for services.
- (2) The obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain, MTS by rearranging, tampering with, or making connection with any facilities of WCTA or by any trick, scheme, false representation or false credit device or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular charge for such service.

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- 4. MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)
 - 4.3 Terms and Conditions (Cont'd)
 - 4.3.2 Use (Cont'd)
 - b. Abuse and Fraudulent Use (Cont'd)
 - (3) The use of service or facilities of WCTA for a call or calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment or harass another.
 - (4) The use of the service in such a manner as to interfere unreasonably with the use of the service by one or more other customers.

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- 4. MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)
 - 4.3 Terms and Conditions (Cont'd)
 - 4.3.3 Obligation of the Customer
 - a. The customer's general responsibilities are described in this section.
 - (1) Placement of Orders, Payment of Bills and Compliance with Regulations The customer is responsible for placing any necessary orders and complying with tariff regulations for MTS and for assuring that its users comply with tariff regulations. The customer is also responsible for the payment of bills for MTS. This includes payment for MTS calls or services:
 - Originating at the customer's number(s),
 - Accepted at the customer's
 number(s) (e.g., collect calls),
 - Billed to the customer's number(s) via third number billing if the customer is found to be responsible for such call or service, the use of a calling card, and
 - Incurred at the specific request of the customer.

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- 4. MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)
 - 4.3 Terms and Conditions (Cont'd)
 - 4.3.3 Obligation of the Customer (Cont'd)
 - a. The customer's general responsibilities are described in this section. (Cont'd)
 - (2) Information the Customer Must Provide -When a customer places an order for MTS, the following information must be provided:
 - The customer contact name, telephone number, and address at each premises where installation will be made, and
 - The customer's billing name and address.
 - b. The calling party shall establish his or her identity in the course of any communication as often as may be necessary.
 - c. The calling party shall be solely responsible for establishing the identity of the person or persons with whom connection is made at the called station or stations.

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4. MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)

4.4 Dialing Procedure

When a customer presubscribes to Message Telecommunications Service provided by WCTA in local exchange areas where central office facilities provide Feature Group D (FGD) equal access and WCTA subscribes to equal access and WCTA has been selected as the customer's primary interLATA and intraLATA toll carrier, calls are originated by dialing 1 + area code + long distance telephone number.

4.5 Application of Rates and Charges

4.5.1 Class of Calls

Various classes of MTS are offered. Charges apply according to the class of call the calling station selects.

- a. Dial Station-to-Station Applies when the calling person dials the desired telephone number without the assistance of an operator and the call is billed to the calling number. This includes calls forwarded by call forwarding equipment.
- b. Customer Dialed Calling Card Rates apply when calls are originated and billed as specified below.

Customer Dialed/Automated - The customer dials the appropriate operator code (e.g., 0, 101 + 6105 + 0) plus the telephone number desired and completes the call without the assistance of an operator (except in the case for calls made from a rotary telephone) and the call is billed to a calling card.

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- 4. MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)
 - 4.5 Application of Rates and Charges (Cont'd)
 - 4.5.2 Initial Period and Additional Periods
 - a. The initial period rates set forth in the rate schedules in 4.6.1, 4.6.2, 4.6.5, 4.6.6, 4.6.6.1,4.6.6.2, 4.6.6.3, and 4.6.7 following are for a connection of one minute or any fraction thereof.
 - b. For the rates set forth in the rate schedules in 4.6.1, 4.6.2, 4.6.4, 4.6.5, 4.6.6, 4.6.6.1,4.6.6.2, 4.6.6.3, and 4.6.7 following, subsequent usage beyond the initial minute will be rounded up to the next full minute.
 - c. The initial period rates set forth in the rate schedule in 4.6.3 following are for a connection of 18 seconds or any fraction thereof.
 - d. The initial period rates set forth in the rate schedule in 4.6.4 following are for a connection of one minute or any fraction thereof.
 - e. For the rates set forth in the rate tables in 4.6.3 following, subsequent usage beyond the initial period will be rounded up to the next full six seconds.
 - f. The charge calculated for the initial period plus additional periods will determine the charge for the call. The total amount of the call will be rounded up to the nearest whole cent.
 - g. The timing of a call does not include time lost because of service faults or defects that are reported to WCTA.

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- 4. MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)
 - 4.5 Application of Rates and Charges (Cont'd)
 - 4.5.3 Timing of Messages
 - a. Chargeable time is determined as follows.
 - (1) The date, day and time (standard or daylight savings) at the rate center of the calling party when the connection is established determines the initial period charge.
 - (2) The charge for the initial period is the initial period billing rate applicable for the rate period in which the message connect time occurs. The charges for each additional period of usage is the additional billing rate for the rate period in which the beginning of each additional period of usage occurs.
 - b. On Dial Station-to-Station calls and Customer Dialed Calling Card Station-to-Station calls, the timing of a call begins when the calling and called stations are connected.
 - c. Chargeable time ends when the connection is terminated.

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- 4. MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)
 - 4.5 Application of Rates and Charges (Cont'd)
 - 4.5.3 Timing of Messages (Cont'd)
 - When the exchange telephone service used for d. MTS is directly connected at a customer's system, premises to a communications chargeable time for all classes of calls when a begins call from telecommunications network terminates in or through the first passes Multiline Terminating System or terminal equipment on that communications system. It is the customer's responsibility to furnish the appropriate answer supervision to the point of connection with the exchange telephone service so that chargeable time may begin.

4.5.4 Collection of Charges

Charges (including messenger charges) for all MTS calls are billed to the calling party except:

a. Charges may be billed to an authorized calling card or special billing number.

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4. MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)

- 4.5 Application of Rates and Charges (Cont'd)
 - 4.5.5 Determination of Time and Day
 - a. Day Rates
 These rates are applicable from 8:00 a.m.
 to, but not including, 5:00 p.m. Monday
 through Friday with the exception of
 holidays.
 - b. Evening Rates
 These rates are applicable from 5:00 p.m.
 to, but not including, 11:00 p.m. Sunday through Friday.
 - c. Night/Weekend Rates
 These rates are applicable from 11:00 p.m.
 to, but not including, 8:00 a.m. Sunday
 through Friday, all day Saturday and on
 Sunday from 8:00 a.m. to, but not including,
 5:00 p.m.
 - 4.5.6 Rates Applicable on Certain Days

Holiday rates are not applicable on the rates contained in 4.6 following.

4.5.6.1 Promotions

From time to time, WCTA may offer and/or provide certain special promotions to its customers or potential customers. These offerings may be limited to certain dates, times and locations. These promotions may be offered through various means including, but not limited to, seasonal/holiday promotions, sales campaigns, trade show and exhibit offerings, and other similar activities. Brochures or other media will specify any restrictions, which may be applicable.

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- 4. MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)
 - 4.5 Application of Rates and Charges (Cont'd)
 - 4.5.7 Medical Emergency

WCTA shall postpone the disconnection interexchange service to a residential customer (defined as a customer located in a residence, residential apartment, including a residential apartment in a hotel, and any other premises of strictly a residential nature as long business listings are not provided, and where the predominant use of the service is social and in nature rather than commercial, domestic professional, occupational or administrative) for a reasonable time, not in excess of thirty (30) days, if the customer produces verification from a physician or a public health or social official, service which states interexchange service is essential due to an existing medical emergency of the customer, a member of the customer's family who resides at the premises of the customer, or any permanent resident of the premises where service is rendered. This written verification identify the medical emergency and specify the circumstances. Initial verification may be made telephone if written verification forwarded to WCTA within five (5) days.

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- 4. MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)
 - 4.6 Rates and Charges

Intra-Mainland, Mainland-Alaska, Mainland-Hawaii and Mainland-Puerto Rico/U. S. Virgin Islands

This rates set forth is 4.6.1.a, 4.6.2, 4.6.3, 4.6.4, 4.6.5, 4.6.6, and 4.6.6.1 are available to customers that select WCTA as both the customers' primary interLATA toll carrier and primary intraLATA toll carrier for calls originated by dialing 1+ (area code) + the seven digit telephone number. Customers have the option of enrolling in any one of the rate plans described in the above referenced sections.

4.6.1 WCTA Plus Long Distance One Price Plan

The following rates represent the charges WCTA will apply per minute to interstate interexchange message telecommunications service.

a. Standard Rate

All Days, All Hours

Rate per minute \$0.14

b. This rate is applicable to calls placed by customers that are not pre-subscribed to WCTA as their primary interLATA toll carrier and primary intraLATA toll carrier for calls originated by dialing 101 + 6105 + (area code) + the seven digit telephone number:

All Days, All Hours

Rate per minute \$0.20

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- 4. MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)
 - 4.6 Rates and Charges (Cont'd)

Intra-Mainland, Mainland-Alaska, Mainland-Hawaii and Mainland-Puerto Rico/U. S. Virgin Islands (Cont'd)

4.6.2WCTA Select Optional Calling Plan 1 (\$.10 Plan)

Optional Calling Plan 1 provides customers the option to pay a fixed monthly charge and a lower per minute rate for their interstate interexchange message telecommunications service.

The minimum service period for this Plan is one (1) month. When the customer initially subscribes to, or discontinues, this Plan, the monthly rate will be prorated. The Plan is available on an account level basis, where one or more lines are billed to the same account.

Monthly Charge

\$4.95

All Days, All Hours

Rate per minute

\$0.10

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4. MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)

4.6 Rates and Charges (Cont'd)

Intra-Mainland, Mainland-Alaska, Mainland-Hawaii and Mainland-Puerto Rico/U. S. Virgin Islands (Cont'd)

4.6.3 WCTA Select - MN - Optional Calling Plan 2 (Tiered Plan)

The following rates represent the charges WCTA will apply per minute to interstate interexchange message telecommunications service for MN customers.

a. Standard Rate

	All Days, All Hours
Rate per minute	\$0.14

b. Volume Discount Levels

	Percent Discount	Rate Per <u>Minute</u>
<\$25	none	\$.14
\$25 to <\$50	14.3%	\$.12
\$50 to <\$100	21.4%	\$.11
\$100 to <\$250	28.6%	\$.10
\$250+	42.9%	\$.08

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INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

- 4. MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)
 - 4.6 Rates and Charges (Cont'd)

Intra-Mainland, Mainland-Alaska, Mainland-Hawaii and Mainland-Puerto Rico/U. S. Virgin Islands (Cont'd)

4.6.3 Reserved For Future Use

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4. MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)

4.6 Rates and Charges (Cont'd)

Intra-Mainland, Mainland-Alaska, Mainland-Hawaii and Mainland-Puerto Rico/U. S. Virgin Islands (Cont'd)

4.6.4 WCTA Select - IA - Optional Calling Plan 3 (Tiered Plan)

The following rates represent the charges WCTA will apply per minute to interstate interexchange message telecommunications service for IA customers.

a. Standard Rate

	<u>A</u> .	11 I	Days,	All	Hours
Rate per min	nute	\$0.	14		

c. Volume Discount Levels

	Percent <u>Discount</u>	Rate Per <u>Minute</u>
<\$25	none	\$.14
\$25 to <\$50	14.3%	\$.12
\$50 to <\$100	21.4%	\$.11
\$100 to <\$250	28.6%	\$.10
\$250+	42.9%	\$.08

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- 4. MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)
 - 4.6 Rates and Charges (Cont'd)
 Intra-Mainland, Mainland-Alaska, Mainland-Hawaii and
 Mainland-Puerto Rico/U. S. Virgin Islands (Cont'd)
 - 4.6.5 WCTA Select Optional Calling Plan 4 (Local Advantage Plan)

Optional Calling Plan 4 is a one way offering that provides residential and business customers the option to pay a fixed monthly charge to expand their interexchange telecommunications local calling scope to the following NPA-NXXs.

507-265, 507-297, 507-569, 507-852, 641-293 641-561, 641-562, 641-565, 641-566, 641-567 641-568, 641-581, 641-584, 641-585, 641-588 641-591, 641-592, 641-748, 641-797, 641-845 641-896, 641-926, 641-380, 641-421, 641-422 641-423, 641-424, 641-494, 641-355, 641-357 641-923, 641-843, 641-324, 641-323, 641-582

This plan is offered only to the Winnebago Cooperative Telecom Association local exchange service customers within the Winnebago Cooperative Telecom Association certificated service area.

The minimum service period for this Plan is one (1) month. When the customer initially subscribes to, or discontinues, this Plan, the monthly rate will be pro-rated. The minutes of use from all lines (same member number) are added together to calculate the total minutes of use.

Monthly Charge \$10.00

Monthly Minutes Of Use 2000

Rate Per Minute Of Use After 2000 \$.14

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- 4. MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)
 - 4.6 Rates and Charges (Cont'd)

Intra-Mainland, Mainland-Alaska, Mainland-Hawaii and Mainland-Puerto Rico/U. S. Virgin Islands (Cont'd)

4.6.6 WCTA Select Optional Calling Plan 5 (Nights and Weekend Plan)

Optional Calling Plan 5 is a one way offering that provides residential and business customers the option to pay a fixed monthly charge to expand their interexchange telecommunications calling scope from 7:00 PM - 7:00 AM Monday through Friday and 7:00 PM Friday through 7:00 AM Monday.

This plan is offered only to the Winnebago Cooperative Telecom Association local exchange service customers within the Winnebago Cooperative Telecom Association certificated service area.

The minimum service period for this Plan is one month. When the customer initially subscribes to, or discontinues, this Plan, the monthly rate will be pro-rated.

Monthly Charge (Per Line)	\$10.00
Monthly Minutes Of Use (Per Line)	1000
Rate Per Minute Of Use After 1000	\$.14

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INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

- 4. MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)
 - 4.6 Rates and Charges (Cont'd)

Intra-Mainland, Mainland-Alaska, Mainland-Hawaii and Mainland-Puerto Rico/U. S. Virgin Islands (Cont'd)

4.6.6.1 WCTA Select Optional Calling Plan 6 (Virtually Unlimited Plan)

Optional Calling Plan 6 is a one way offering that provides residential and business customers the option to pay a fixed monthly charge to expand their interexchange telecommunications calling scope.

This plan is offered only to the Winnebago Cooperative Telecom Association local exchange service customers within the Winnebago Cooperative Telecom Association certificated service area.

The minimum service period for this Plan is one month. When the customer initially subscribes to, or discontinues, this Plan, the monthly rate will be pro-rated. The plan is available on an account level basis, where one or more lines are billed to the same account. The minutes of use from all lines (same member number) are added together to calculate the total minutes of use.

Monthly Charge \$49.95

Monthly Minutes Of Use 2500

Rate Per Minute Of Use After 2500 \$.05

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INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

- 4. MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)
 - 4.6 Rates and Charges (Cont'd)

Intra-Mainland, Mainland-Alaska, Mainland-Hawaii and Mainland-Puerto Rico/U. S. Virgin Islands (Cont'd)

4.6.6.2 WCTA Select Optional Calling Plan 7 (1000 Minutes of Use Plan

Optional Calling Plan 7 is a one way offering that provides residential and business customers the option to pay a fixed monthly charge to expand their interexchange telecommunications calling scope.

This plan is offered only to the Winnebago Cooperative Telecom Association local exchange service customers within the Winnebago Cooperative Telecom Association certificated service area.

The minimum service period for this Plan is one month. When the customer initially subscribes to, or discontinues, this Plan, the monthly rate will be pro-rated. The plan is available on an account level basis, where one or more lines are billed to the same account.

Monthly Charge

\$24.95

1000

Monthly Minutes Of Use:

The minutes of use from all lines (same member number) are added together to calculate the total minutes of use.

Rate Per Minute Of Use After 1000

\$.10

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INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

- 4. MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)
 - 4.6 Rates and Charges (Cont'd)

Intra-Mainland, Mainland-Alaska, Mainland-Hawaii and Mainland-Puerto Rico/U. S. Virgin Islands (Cont'd)

4.6.6.3 WCTA Select Optional Calling Plan 8 (500 Minutes of Use Plan

Optional Calling Plan 8 is a one way offering that provides residential and business customers the option to pay a fixed monthly charge to expand their interexchange telecommunications calling scope.

This plan is offered only to the Winnebago Cooperative Telecom Association local exchange service customers within the Winnebago Cooperative Telecom Association certificated service area.

The minimum service period for this Plan is one month. When the customer initially subscribes to, or discontinues, this Plan, the monthly rate will be pro-rated. The plan is available on an account level basis, where one or more lines are billed to the same account.

Monthly Charge (Per Line)

\$14.95

500

Monthly Minutes Of Use:

The minutes of use from all lines (same member number) are added together to calculate the total minutes of use.

Rate Per Minute Of Use After 500

\$.14

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4. MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)

4.6 Rates and Charges (Cont'd)

Intra-Mainland, Mainland-Alaska, Mainland-Hawaii and Puerto Rico/U. S. Virgin Islands (Cont'd)

4.6.7The following rates represent the charges WCTA will apply per minute to interstate interexchange Operator Services described in Section 8. These rates are in addition to the per-call surcharges specified in Section 8.3.5 a.

Rate	Mileage	Initial	Additional
<u>Period</u>	<u>Band</u>	<u>Period</u>	<u>Period</u>
DAY	0- 10	\$0.21	\$0.17
	11- 22	0.26	0.19
	23- 55	0.28	0.21
	56- 70	0.28	0.22
	71- 124	0.29	0.23
	125- 292	0.29	0.26
	293- 430	0.30	0.27
	431- 925	0.31	0.28
	926-5750	0.33	0.28
EVENING	0- 10	0.15	0.15
	11- 22	0.18	0.18
	23- 55	0.19	0.19
	56- 70	0.19	0.19
	71- 124	0.20	0.20
	125- 292	0.21	0.21
	293- 430	0.23	0.23
	431- 925	0.23	0.23
	926-5750	0.24	0.24

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4. MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)

4.6 Rates and Charges (Cont'd)

Intra-Mainland, Mainland-Alaska, Mainland-Hawaii and Mainland-Puerto Rico/U. S. Virgin Islands (Cont'd)

4.6.7 (Cont'd):

Rate	Mileage	Initial	Additional
<u>Period</u>	<u>Band</u>	<u>Period</u>	<u>Period</u>
NIGHT/ WEEKEND	0- 10 11- 22 23- 55	\$0.105 0.170 0.170	\$0.105 0.170 0.170
	56- 70	0.170	0.170
	71- 124	0.170	0.170
	125- 292	0.175	0.175
	293- 430	0.180	0.180
	431- 925	0.190	0.190
	926-5750	0.200	0.200

4.6.8Rates for Coin Telephones

Charges paid for by coin deposits in public or semi-public coin telephones.

The charges for a call paid for by coin deposit in a public or semi-public coin telephone is the sum rounded to the nearest multiple of \$0.05, of the appropriate initial period rate and additional period charges.

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INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

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6. DIRECTORY ASSISTANCE SERVICE

6.1 Nature of Service

Directory Assistance is a telephone service whereby WCTA customers may obtain assistance in determining telephone numbers by calling a Directory Assistance number. Directory Assistance is available for calls made from points within the contiguous United States to Interstate Directory Assistance.

6.2 Dialing Procedure

Long distance direct dialed Directory Assistance, from customers who select WCTA as their 1+ carrier, is obtained by dialing 1+ area code + 555-1212. Calls to Directory Assistance may also be made by use of the Travel Service described in Section 5. of this tariff or by use of WCTA's Prepaid Card Service described in Section 7.

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6. DIRECTORY ASSISTANCE SERVICE (Cont'd)

6.3 Application of Rates and Charges

6.3.1Allowance

A credit allowance will be given, i.e., the charge that would otherwise apply will be waived, when:

- a. The customer experiences poor transmission or is cut-off during the call to Directory Assistance,
- b.The customer is given an incorrect telephone number by the Directory Assistance operator, or
- c.The customer has inadvertently misdialed and has reached Directory Assistance for the wrong area code.

To obtain such a credit/waiver, the customer must promptly notify his or her Customer Service Representative.

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6. DIRECTORY ASSISTANCE SERVICE (Cont'd)

- 6.3 Application of Rates and Charges (Cont'd)
 - 6.3.2Travel Service

Director Assistance requests placed by using WCTA's Travel Service will result in the application of the rate specified in Section 5.5.2 in addition to the Directory Assistance rate specified in Section 6.4.

6.3.3WCTA Prepaid Card Service

Directory Assistance requests placed by using WCTA's Prepaid Card Service will result in the application of the rate specified in Section 7.5.

6.4 Rates and Charges

Each Directory Assistance call will be surcharged the following rate per call (maximum of two requests per call):

Charge per Call

\$0.99

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8. OPERATOR SERVICES

8.1 Nature of Service

Operator Services is a telephone service which allows customers to originate calls by placing calls to an operator who completes the call, or by using a valid credit card number.

8.2 Dialing Procedure

Operator Services may be accessed by any customer who dials one of the following sequences.

0 + (NPA) + NXX-XXXX

00 + (NPA) + NXX-XXXX

0 + (NPA) + NXX-XXXX + credit card number

00 + (NPA) + NXX-XXXX + credit card number

00

8.3 Application of Rates and Charges

8.3.1Class of Service

Three classes of Operator Services are offered:

(A) Operator Station-to-Station.

Operator Station-to-Station calls allow for completion of operator assisted service to the desired telephone number when the calling party does not specify a particular person to be reached, nor a particular station, department or office to be reached through a communications system attendant. An exception to this service category is outlined in 8.3.1(B) below.

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- 8. OPERATOR SERVICES (Cont'd)
 - 8.3 Application of Rates and Charges (Cont'd)
 - 8.3.1Class of Service (Cont'd)
 - (B) Credit Card Station-to-Station.

Credit Card Station-to-Station calls allow for completion of non-operator assisted calls when one of the following dialing sequences is utilized:

- 0 + NPA + NXX-XXXX + Credit Card Number
- 00 + NPA + NXX-XXXX + Credit Card Number

Calling party inserts a credit card into a card reader (where equipment is available) dials the digit zero, or double zero, plus NPA-NXX-XXXX.

In addition, a call is considered as Credit Card Station-to-Station when the calling party dials:

- 0 + NPA + NXX-XXXX or
- 00 + NPA + XXX-XXXX, and the credit card number is given to the operator if WCTA does not have automatic recording equipment to record the credit card number, <u>and</u> the call is not classified as Person-to-Person as described in 8.3.1(C) below.

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- 8. OPERATOR SERVICES (Cont'd)
 - 8.3 Application of Rates and Charges (Cont'd)
 - 8.3.1Class of Service (Cont'd)
 - (C) Person-to-Person Service.

Person-to-Person Service allows the person originating the call to specify to an operator a particular person to be reached, or a particular station, department, or office to be reached through a communications system attendant. When, after the telephone communications system has been connected and while the connection remains established, the person originating the call requests or agrees to talk to any person other than the person specified, or to any other person, station, department, or office to be reached through a communications system attendant, the classification of the call remains Person-to-Person.

When the person originating the call wishes the operator to make arrangements in advance with a particular party or station for the establishment of a connection at a specific time (appointment call), the call is classified as Personto-Person.

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8. OPERATOR SERVICES (Cont'd)

8.3 Application of Rates and Charges (Cont'd)

8.3.2Reversal of Charges

Charges for Person-to-Person and Operator Station-to-Station calls may be billed against or collected from the called station (i.e., charges may be reversed), if the charges are accepted at the called station. This collect call may be billed to a calling card or third party number. In the case of a public or semipublic coin telephone, the charges must be billed to a credit card or third party number, or the call may be re-originated from the called station. The regularly established rates apply except that:

When the called station does not accept the charges and the calling party requests the operator to place the call later, on a collect basis, the classification of the call is changed to Person-to-Person and the rates and regulations applicable to Person-to-Person apply.

8.3.3Bill to Third Party

Bill to Third Party denotes a billing arrangement by which a call may be charged to an authorized station as determined by WCTA other than the station originating the call or the station where the call is terminated. Bill to Third Party calls may be Person-to-Person or Operator Station-to-Station as designated by the calling party.

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- 8. OPERATOR SERVICES (Cont'd)
 - 8.3 Application of Rates and Charges (Cont'd)
 - 8.3.4Credit Card

The term "credit card" denotes a credit/charge card for use in billing operator services calls. Credit cards denote any acceptable financial card which WCTA deems appropriate. Examples are:

- a. Visa/Master card
- 8.3.5Rates and Charges
 - a. The following charges are in addition to the rates specified in Section 4.6.7. Operator assisted charges, each completed call:

- Credit Card Station-to-Station	\$0.65
- Operator Station-to-Station	\$1.25
- Person-to-Person	\$3.50

- b. The following charges apply to each completed operator assisted call. Per minute rates do not apply to these calls:
 - Credit Card Station-to-Station placed to Directory Assistance \$1.45
 - Operator Station-to-Station placed to Directory Assistance \$2.05
 - Travel Card and Operator Assisted \$2.70

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9. PUBLIC PAYPHONE SURCHARGE

9.1 Application

A Public Payphone Surcharge applies to all completed customer interstate long distance calls placed from a domestic public/semi-public payphone which are not paid on a sent paid basis. Specifically, the public payphone surcharge applies to: (1) Travel Service; (2) calls to 800 Service; (3) calls to interstate Directory Assistance Service; (4) Prepaid Card Service; (5) collect calls; and (6) calls billed to a third number.

The Public Payphone Surcharge is applied in addition to any other applicable Service Charges or Surcharges.

The public payphone Surcharge does not apply to:

- Calls paid for by inserting coins at the public/semi-public payphone.
- Calls places from stations other than public/semipublic payphones.
- Telecommunications Relay Service calls.

9.2 Rates

As billing capabilities become available, each completed call will be surcharged the following rate per call:

Rate per Call

\$0.30

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10. WCTA 8XX SERVICE

10.1 Application

Service between two interstate points handled exclusively by WCTA or jointly by WCTA and other carriers. Customers may restrict the use of their 8XX service by ordering an 8XX Personal Identification Number (PIN). The term "8XX Service" denotes the service access codes of 8XX, 888, 877, 866, 855, 844, 833 and 822.

10.2 Dialing Procedure

The dialing procedure for 8XX Service is 1-8XX-NXX-XXXX, where the NXX-XXXX is the 8XX number assigned to the customer.

10.3 Mileage Measurement

The rates as set forth in 10.5 following apply to calls of all distances.

10.4 Application of Rates and Charges

WCTA 8XX Service is an interexchange telephone service, which allows a customer to receive calls from any station within the continental United States at no toll charge to the calling party. The customer is responsible for all calls placed to the customer's 8XX number.

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10. WCTA 8XX SERVICE (CONTINUED)

10.4 Application of Rates and Charges (CONTINUED)

10.4.1 Timing of Messages

Chargeable time is determined by the day and time at the rate center of the called party when the connection is established. Chargeable time begins when connection is established between the calling station and the terminating customer premise equipment.

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10. WCTA 8XX SERVICE (CONTINUED)

10.4 Application of Rates and Charges (CONTINUED)

10.4.2 Determination of Time and Day

(A) Day Rates

These rates are applicable from 8:00 a.m. to, but not including, 5:00 p.m. Monday through Friday with the exception of holidays.

(B) Evening Rates

These rates are applicable from 5:00 p.m. to, but not including 11:00 p.m. Sunday through Friday.

(C) Night/Weekend Rates

These rates are applicable from 11:00 p.m. to, but not including, 8:00 a.m. Sunday through Friday, all day Saturday and on Sunday from 8:00 a.m. to, but not including 5:00 p.m.

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10. WCTA 8XX SERVICE (CONTINUED)

10.4 Application of Rates and Charges (CONTINUED)

10.4.3 Calculation of Charges

- (A) The rates set forth in the rate table in 10.5 following are for a connection of one minute. Messages are billed in tenths of a minute, with a minimum-billed time per message of three tenths of a minute. Any fraction of a minute beyond two tenths is rounded up to the next tenth of a minute before calculation of the charge for the call.
- (B) The total chargeable time in minutes and tenths of minutes is multiplied by the rate in effect during each applicable rating time period of the call as set forth in the rate table at 10.5 following.
- (C) The charge calculated for the call is rounded up to the nearest whole cent.

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10. WCTA 8XX SERVICE (CONTINUED)

10.5 Rates and Charges

The following rates represent the charges WCTA will apply per initial and additional period to interstate 8XX service. Actual rates charged may vary based upon certain factors such as customer location, traffic volume, length of service, and calling patterns.

10.5.1 Option 1 - Usage Sensitive Rates

Option 1 is available to only WCTA 8XX Service customers.

Amount Spent	Rate
Per Month	Per Minute
\$ 0 - \$100	\$0.12
\$100 - \$200	\$0.10
\$200 - \$300	\$0.08
\$300 +	\$0.06

10.5.2 Option 2

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10. WCTA 8XX SERVICE (CONTINUED)

10.5 Rates and Charges (CONTINUED)

10.5.3 Option 3

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INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

- 10. WCTA 8XX SERVICE (CONTINUED)
 - 10.5 Rates and Charges (CONTINUED)
 - 10.5.4 Monthly Recurring Charges

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