


How To Read WCTA's New Bill

To better familiarize yourself with WCTA's new invoice design, we have highlighted important account information and new features of your WCTA bill!



Winnebago Cooperative Telecom Association

JOHN DOE
123 ANY STREET
LAKE MILLS, IA 50450

Billing Date
Oct 01, 2010

Delinquent After
Oct 20, 2010


Amount Due: **\$ 31.86**


Amount Paid:

Invoice Number
12345678

Account Number
12345678-9

Please send payment to:
WINNEBAGO CO-OP TELECOM ASSN
704 EAST MAIN STREET
LAKE MILLS, IOWA 50450






Winnebago Cooperative Telecom Association

Amount Due
\$ 31.86

Invoice Number	Account Number	Billing Date	Delinquent After
12345678	12345678-9	Oct 01, 2010	Oct 20, 2010
Previous Bill	Previous Payment	Adjustments	Previous Balance
\$ 33.98	\$ 33.98	\$ 0.00	\$ 0.00
Payments received after Sep 22, 2010 are not included.			Current Charges
			\$ 31.86

FOR BILLING QUESTIONS OR SERVICE CHANGES, PLEASE CALL 800-926-6105 OR 641-592-6105
Local Access billed one month in advance for period 10/7/10 to 10/31/10.
Past Due Balances are subject to disconnect on the 5th of each month.



JOHN DOE
123 ANY STREET
LAKE MILLS, IA 50450

NEW! Invoice Reference Number
Use this number to refer to a specific invoice when contacting us.

NEW! Account Number Format
Notice that your WCTA account number has changed to a new number and format. This was done to accommodate our new billing system. Use this new number to refer to your WCTA account when contacting us.




NEW! Payment Information

NEW! Service Summary
This section provides a brief description and charges of all your active services.

Charge Details
This section provides detailed charges of all your active services.

NEW! Payment submission form

Billing Account Number

Payment Options - We accept the following credit cards for payment:   

Please choose one: One-Time Only Monthly Recurring

Card Number: _____ Expiration Date: _____ Verification Code: _____

Name (printed as appears on card): _____

Billing Address: _____ City: _____ State: _____ Zip: _____

Amount Authorized (One-Time Only): \$ _____ Signature: _____

Automatic Bank Draft from Checking (IMPORTANT - Please enclose a blank voided check.)
Please use automatic withdrawal from checking for all future charges.
Signature: _____

Has Your Billing Address or Contact Number Changed?
Your records will be updated upon request.
Effective Date: _____ Name: _____
New Address: _____ City: _____ State: _____ Zip: _____
Contact Number: _____ Work Number: _____
Signature: _____

Account: 12345678-9

WCTA

Oct 01, 2010

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Balance Forward

Previous Bill	\$ 33.98	\$ 33.98
Payment made on Sep 20		
Total payments through Sep 22	\$ 33.98cr	

Balance Before Current Charges **\$ 0.00**

Service Summary

	Recurring	Adj	Usage	Taxes surcharges Fees	Subtotal
Residential Telephone Service					
123-456-7890	24.97		1.37	5.52	31.86
	24.97		1.37	5.52	31.86

Subtotal Current Charges **31.86**

Total Amount Due **\$ 31.86**

Primary Inter-Exchange Carriers (PIC)

Intralata Carrier	Intralata Carrier
123-456-7890 Winnebago Long Distance	Winnebago Long Distance

Charge Detail

Residential Telephone Service (123-456-7890)

Recurring Charges (Oct 01 - Oct 31)	0.00
Directory Rural (Qty 2)	1.00
Wiring Maintenance	0.10
* Telephone Relay Surcharge	0.07
* Tel Assistance Plan Surcharge	0.80
* 911 Emergency Tax - Winnebago	6.50
* Foc Subscriber Line Charge	0.00
* Speed Call 8 Numbers	0.00
* Three-way Calling	0.00
* Revertive Call	0.00
* Call Waiting Deactivation	0.00

How To Read WCTA's New Bill (continued)

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Charge Detail

Residential Telephone Service (123-456-7890)

Recurring Charges (Oct 01 - Oct 31)

* Call Waiting	0.00
* Caller Id Blocking Per Call	0.00
* Call Forwarding	0.00
* Caller Id On Call Waiting	0.00
* Call Forward If Busy	1.50
* Caller Id	0.00
* Anonymous Caller Rejection N/c	0.00
* Residential Line	15.00

Usage Charges (thru Sep 21)

WCTA	0.38
WCTA Long Distance	0.99
<i>Taxes, Fees, and Surcharges</i>	
Federal Excise Tax	0.79
Federal Universal Service Charge	0.84
Minnesota Sales Tax	1.89
Underlying Carrier Surcharge	2.00
Total for 123-456-7890	\$ 31.86

WCTA Long Distance

Residential Telephone Service (123-456-7890)

Date	CT	Place	Number	Min	Time	Amt
Sep-05	To	ALBERT LEA	MN (123)-456-7890	0	4:19 PM	0.99

WCTA Long Distance Usage 1 Records	0.99
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Taxes, Fees & Surcharges

Minnesota Sales Tax	0.07
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Charges for 123-456-7890 \$ 1.06

Charge Details (cont.)

Important Messages

Long Distance Toll Details
 This section provides a detail listing
 of all long distance calls.

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NATIONAL DO NOT CALL REGISTRY

The National Do Not Call Registry allows consumers to choose whether or not they receive telemarketing calls at home. Registering will stop most calls. However, calls from political organizations, charities, companies conducting surveys, or companies with whom you have done business during the last 18 months will not be prohibited.

Residential customers can register their home and wireless numbers, but business lines are not covered by the registry. Numbers will appear on the list the day after it is registered. But, telemarketers have up to 31 days to remove your number from their calling database.

Consumers who wish to register their phone numbers with the National Do Not Call Registry may do so on the Internet at www.donotcall.gov. Consumers may also register via the telephone by calling 1-888-382-1222 (for TTY call 1-866-290-4236). Please note that you must call from the number you wish to register.

Customers wanting even more control over their calls should consider WCTA's free Telemarketer Call Screening (TCS) service. TCS blocks unwanted calls before your phone even rings.

Dear WCTA Customer:

It is assumed the Federal Communications Commission (FCC) will decrease the federal universal service program contribution factor from 13.6% TO 12.9%. The federal universal service fund program is designed to ensure that all Americans have access to basic telecommunications services at affordable prices. Consistent with FCC rules, Winnebago Cooperative Telecom Association (WCTA) and WCTA Long Distance will multiply the universal service contribution factor times your interstate service charges to produce the Federal Universal Service Charge (FUSC) on your bill, effective October 1, 2010.

Sincerely,

Winnebago Cooperative Telecom Association