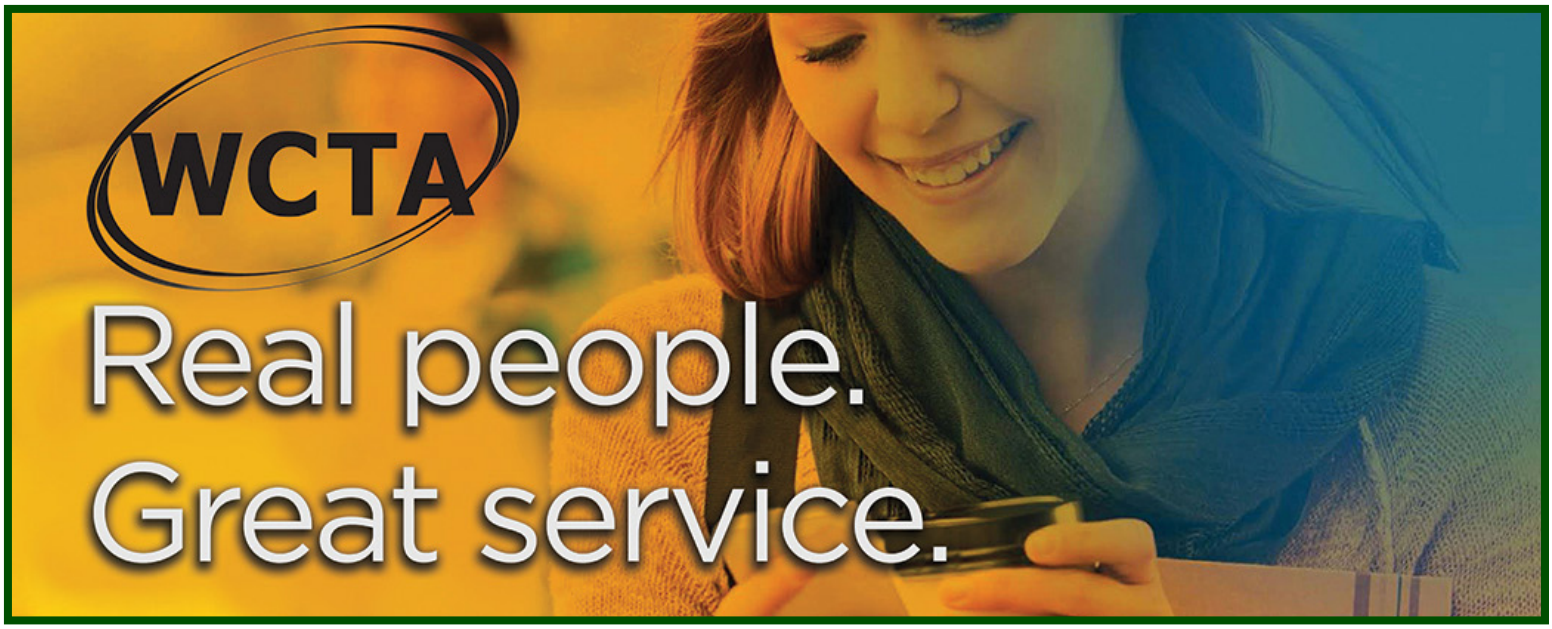
*We Are Your Local Telecommunications Cooperative*

# *Service Guide*

. Local Phone
. iWireless
. Digital Television
. High-Speed Broadband Internet




## Winnebago Cooperative Telecom Association

*"Our mission is to provide our members innovative products, exceptional value, and first-class customer service through positive and dedicated employees while sharing our success with our members and the communities we serve."*

www.wctatel.net | 704 E Main · Lake Mills, Iowa 50450 | 800.592.6105 | wcta@wctatel.net

# Local Service

## Residential Service

Monthly Rates

Residential Telephone Service.....CLEC.....$15.00
Residential Telephone Service.....ILEC.....$18.00
Subscriber Line Charge.....$ 6.50
911 Surcharge.....$ 1.00

## Business Service

Monthly Rates

Business Telephone Service....CLEC.....$15.00
Business Telephone Service.....ILEC.....$18.00
Business Rollover Service.....$22.50
Subscriber Line Charge.....$ 6.50
Multi-Line Subscriber Line Charge..... $ 9.20
911 Surcharge.....$ 1.00

*Taxes and other fees not included.*

# WCTA Broadband Internet Service

WCTA Broadband offers a super fast, always on, Internet connection that is easily networked among multiple devices. Broadband plans include free junk e-mail filtering and up to 5 e-mail addresses.

| Plan | Monthly Price | Speed |
|---|---|---|
| 5Mbps | $39.90 | 5Mbps Down |
| 15Mbps (copper areas) | $64.95 (bundled price) | 15Mbps Down |
| 30Mbps (copper areas, where available) | $64.95 (bundled price) | 30Mbps Down |
| 100Mbps (fiber areas) | $64.95 (bundled price) | 100Mbps Down |

A static IP address is $5/month | Each additional e-mail address is $5/month

***Speeds shown are maximum speeds. Actual connection speeds may vary.***

***Please contact office for details. Taxes not included.***

# Protection Plan

**SpeedGuard Plus Protection Plan**

The equipment used to deliver your broadband service is very costly to repair should a problem arise. SpeedGuard Plus covers a number of critical components including your inside wiring, high-speed modem, surge suppressor, and wireless router in the event they become damaged or fail. This plan also covers the cost of a trip charge should a technician need to come to your home for repair or replacement of items covered under the SpeedGuard Plus plan. You receive all of the stated coverage for **only $5.95 per month!** Certain restrictions apply.

# WCTA Bundles

## Phone and Internet Bundles

One Pack Plus - 100Mbps -Includes Local Phone Service, 100Mbps Broadband Internet and Speedguard Plus - $64.95

## Phone, Internet and TV Bundles

One Pack Plus DET - 100Mbps - Includes Local Phone Service, 100Mbps Broadband Internet, Digital TV Service (Broadcast Basic & Expanded Basic), & SpeedguardPlus. - $137.50

One Pack Plus DET - 100Mbps - 4 View - Includes Local Phone Service, 100Mbps Broadband Internet, Digital TV Service (Broadcast Basic & Expanded Basic), Up to 4 Views & SpeedguardPlus. - $144.95

# Digital TV Service

## Packages
(Monthly Rates)

| | |
|---|---|
| Broadcast Basic (Channels marked with BB) | $ 26.95 |
| Expanded Basic* | $ 48.00 |
| (*Must also subscribe to Broadcast Basic) | |
| The Movie Lover Package | $123.90 |
| (Broadcast & Expanded Basic, and All Premium Services) | |
| One Pack Plus DET Bundle | $137.50 |
| (Broadcast & Expanded Basic, Local Phone, 100Mbps Broadband & Speedguard Plus) | |
| One Pack Plus DET Bundle - 4 View | $144.95 |
| (Broadcast & Expanded Basic, Local Phone, 100Mbps Broadband, Up to 4 Views & Speedguard Plus ) | |
| Whole Home DVR Service | $ 6.95 |
| **(Not available in all areas. Contact office for details.)** | |

## Premium Movie Services
(Monthly Rates)

| | |
|---|---|
| HBO Plex | $ 17.95 |
| Cinemax Plex | $ 12.95 |
| Showtime Unlimited | $ 12.95 |
| Starz Plex (Includes STARZ ENCORE) | $ 12.95 |
| Pick Any 2 Services | $ 28.90 |
| Pick Any 3 Services | $ 38.95 |
| All Premium Services | $ 48.95 |
| Premium Movie Service Installation | $ 12.00 |
| (No charge if done at same time as initial tv service install) | |

## Equipment
(Monthly Rates)

| | |
|---|---|
| Additional Remote Control - Each | $ 1.00 |
| Additional Views (Beyond 2) - Each | $ 5.95 |
| HD Network Equipment Fee* Each View | $ 3.95 |
| (*Must also subscribe to Broadcast Basic & Expanded Basic) | |

*Taxes Not Included*

# Digital TV Channels

| | | |
|---|---|---|
| 2 | Weather, Music & News | BB |
| 3 | KIMT - CBS | BB |
| 4 | KIMT MyNetwork TV | BB |
| 6 | KAAL - ABC | BB |
| 7 | KAAL - ThisTV | BB |
| 10 | KTTC - NBC | BB |
| 11 | KTTC - 10.3 | BB |
| 12 | CW Network | BB |
| 14 | KXLT - FOX | BB |
| 15 | KXLT - MeTV | BB |
| 16 | KFPX - ION Television | BB |
| 19 | ESPN | |
| 20 | ESPN Classic | |
| 21 | ESPN2 | |
| 22 | ESPNU | |
| 24 | Fox Sports North | |
| 27 | Big Ten Network | |
| 28 | NBC Sports Network | |
| 29 | Fox Sports 1 | |
| 31 | Outdoor Channel | |
| 32 | Golf Channel | |
| 33 | A&E | |
| 34 | USA | |
| 35 | TBS | |
| 36 | WGN | |
| 37 | FreeForm | |
| 38 | Nickelodeon | |
| 40 | Disney Channel | |
| 41 | Lifetime | |
| 42 | TV Land | |
| 43 | SyFy | |
| 44 | FX Movie Channel | |
| 45 | Comedy Central | |
| 46 | TNT | |
| 47 | FX | |
| 48 | Bravo | |
| 49 | Spike TV | |
| 50 | Boomerang | |
| 51 | Cartoon Network | |
| 52 | FXX | |
| 54 | Forest City School (where available) | |
| 55 | Waldorf College (where available) | |
| 57 | E! Entertainment | |
| 59 | Weather Channel | |
| 61 | CNN | |
| 62 | Headline News | |
| 63 | Fox News | |
| 64 | Fox Business Network | |
| 65 | CNN International | |
| 69 | MSNBC | |
| 70 | CNBC | |
| 72 | RFD-TV | |
| 73 | National Geographic | |
| 74 | Nat Geo Wild | |
| 75 | Discovery Channel | |
| 76 | TLC | |
| 77 | Animal Planet | |
| 78 | Food Network | |
| 79 | Travel Channel | |
| 80 | Investigation Discovery | |
| 87 | DIY | |
| 88 | History Channel | |
| 89 | Viceland | |
| 90 | FYI | |
| 91 | Lifetime Real Women | |
| 92 | Oxygen | |
| 93 | HGTV | |
| 94 | OWN | |
| 105 | HSN | |
| 120 | KDIN - IPTV | BB |
| 121 | KDIN - IPTV Learns | BB |
| 122 | KDIN - IPTV World | BB |
| 125 | KSMQ - Minnesota PBS | BB |
| 128 | KSMQ - Regional | BB |
| 150 | Lifetime Movie Network | |
| 152 | TCM | |
| 169 | Inspirational SD | |
| 170 | EWTN | |
| 171 | TBN | |
| 177 | Hallmark Channel | |
| 178 | Hallmark Movie Channel | |
| 179 | Game Show Network | |
| 180 | C-Span | |
| 191 | Chiller | |
| 200 | MTV | |
| 204 | VH-1 | |
| 208 | CMT | |

# HD Channels

| | |
|---|---|
| 503 | KIMT - CBS |
| 506 | KAAL - ABC |
| 510 | KTTC - NBC |
| 512 | CW HD |
| 514 | KXLT - FOX |
| 519 | ESPN HD |
| 521 | ESPN2 HD |
| 524 | Fox Sports North HD |
| 527 | Big Ten Network HD |
| 528 | NBC Sports Network HD |
| 529 | Fox Sports 1 HD |
| 531 | Outdoor Channel HD |
| 533 | A&E HD |
| 534 | USA HD |
| 535 | TBS HD |
| 537 | FreeForm HD |
| 538 | Nickelodeon HD |
| 540 | Disney HD |
| 541 | Lifetime HD |
| 543 | SyFy HD |
| 546 | TNT HD |
| 547 | FX HD |
| 548 | Bravo HD |
| 549 | Spike HD |
| 552 | FXX HD |
| 555 | Velocity HD |
| 561 | CNN HD |
| 562 | Headline News HD |
| 563 | Fox News HD |
| 569 | MSNBC HD |
| 570 | CNBC HD |
| 573 | National Geographic HD |
| 574 | Nat Geo Wild HD |
| 575 | Discovery HD |
| 576 | TLC HD |
| 577 | Animal Planet HD |
| 578 | Food Network HD |
| 580 | Investigation Discovery |
| 588 | History HD |
| 589 | Viceland HD |
| 590 | FYI HD |
| 592 | Oxygen |
| 593 | HGTV HD |
| 620 | KDIN - IPTV |
| 650 | Lifetime Movie Network HD |

# WCTA Long Distance

## Bucket of Minutes Plans

| Plan | Minutes/Month | Monthly Price | Price/Minute after Package | Call Destination |
|---|---|---|---|---|
| 500 Nationwide Minutes | 500 | $14.95 | $0.10 | Anywhere in U.S. |
| 1,000 Nationwide Minutes | 1,000 | $24.95 | $0.10 | Anywhere in U.S. |
| 2,500 Nationwide Minutes | 2,500 | $49.95 | $0.05 | Anywhere in U.S. |

## Standard Rate Plans

### Tiered Rate Plan

$0 - $25 ..... $0.14
$25 - $50 ..... $0.12
$50 - $100 ..... $0.11
$100 - $250 ..... $0.10
$250+ ..... $0.08

### 10¢ Plan

- $0.10 per minute
- $4.95 monthly fee
- Flat rate

## Specialty Plans

### Local Advantage Plan

- 2,000 anytime minutes/month.
- Call to any WCTA telephone number plus communities of Britt, Clear Lake, Garner, Mason City and Northwood are included.
- Only $10 per month.
- Calls to wireless phones or exchanges not served by WCTA are not included in this plan.

### Nights & Weekends Plan

- 1,000 minutes/month.
- Call anywhere in U.S.
- Only $10 per month.

Package hours:

- Nights: 7 p.m. - 7 a.m. on weekdays.
- Weekends: 7 p.m. Friday night through 7 a.m. Monday morning.

*An Underlying Carrier Surcharge of $2 per month will be applied to each line selecting WCTA Long Distance service.*

iWireless
T-Mobile AFFILIATE

**Craft Communications . Forest City . 641.585.1540**
**WCTA . Lake Mills . 641.592.6105**
**iWireless of Mason City . 641. 424.6750**

WCTA

All pricing subject to change. 11/18/2016