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704 East Main Street  
Lake Mills  
Iowa 50450



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**DIAL  
TONE**

Phone: 1-800-592-6105  
E-mail: [wcta@wctatel.net](mailto:wcta@wctatel.net)

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**Winnebago Cooperative Telecom Association**

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## **WCTA Announces Partnership with NGT**

Winnebago Cooperative Telecom Association (WCTA) is excited to announce a new partnership with Next Generation Technologies (NGT). Based in Buffalo Center, NGT was started in 1999 by Brian Blodgett and Steve Hassebroek. Today, the company has grown to 30 employees and serves a wide range of clients including individual customers and large institutions.

As Brian Blodgett, owner and CEO, looked to continue the growth, Lake Mills became an obvious addition. And in March, the company moved into a newly renovated location in downtown Lake Mills.

The initial partnership will focus on computer sales and service, which had been handled by WCTA's WinnTech Central subsidiary. Going forward, NGT's Lake Mills office will take over for WinnTech Central and assist with technology-related needs such as new computers, computer repair, ink/toner, networking and other technology services. (585-2360)

"We are pleased to have this partnership with NGT," said WCTA General Manager Mark Thoma. "Customers of WinnTech Central can be assured that their computer repair service will be well served by NGT."

Customers may reach NGT's Lake Mills location at (641) 592-2700 or stop by 220 W Main in downtown Lake Mills.

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## **WCTA and iWireless Roll-out 4G LTE service in North Iowa**

WCTA and iWireless recently launched 4G LTE service in WCTA's Iowa service territory. This launch continues the growth of iWireless' 4G LTE network in major and secondary markets in Iowa. iWireless has also partnered with T-Mobile to offer nationwide 4G LTE roaming to its customers. iWireless is the only regional carrier in Iowa to offer unlimited nationwide 4G LTE roaming.

LTE, or Long Term Evolution, represents the latest in wireless technology. LTE provides faster connections, increased data speeds and greater capacity. The iWireless 4G LTE footprint will cover a population of 2 million people. In addition, iWireless' national footprint with T-Mobile will cover over 303 million people in the United States. (748-2426)

"WCTA is excited to launch our 4G LTE network throughout our iWireless area," stated WCTA General Manager Mark Thoma. "Our network updates will give customers the best experience in data accessibility, reliability, and speed."

WCTA upgraded 17 towers to the new 4G LTE technology. iWireless is investing more than \$35 million to enhance its wireless network in Iowa and will continue to expand its 4G LTE network in 2016.

For more information about current and future 4G LTE coverage visit the iWireless website at [www.iwireless.com](http://www.iwireless.com) and click on the 4G LTE link at the top of the page.

# Low Income Residents may Qualify for Telephone Assistance

**You may be eligible for assistance in paying your telephone bill if you receive benefits from certain low-income assistance programs. For more information or an application form, please contact WCTA at 1-800-592-6105. Details on the programs are below.**

WCTA customers in Minnesota may also be eligible for a credit through the state's Telephone Assistance Plan.

## Federal Lifeline

The Federal Lifeline program is available to eligible residents in both Iowa and Minnesota. Lifeline is a plan that assists qualified low-income customers with a monthly credit.

To be eligible for the Lifeline plan, a person must participate in one or more of the following programs: Medicaid; Food Stamps; Supplemental Security Income (SSI); Federal Public Housing Assistance; or Low-Income Home Energy Assistance (LIHEAP). (896-2953)

Eligible persons must complete an application to participate in the Lifeline plan. Applicants should submit an application to WCTA. Application forms can be obtained from a variety of locations including: the WCTA business office, county offices of the Department of Human Services, the Area Agency on Aging, and the Community Action Program offices of the Department of Human Rights. **Note: A person may only apply for the Lifeline credit on one line. They may not, for example, apply on both a landline and a wireless line.**

## Minnesota Telephone Assistance Plan

The Minnesota Telephone Assistance Plan is available to eligible Minnesota residents and may provide additional credits.

To be eligible for the Minnesota Telephone Assistance Plan, applicants should submit an application to WCTA. Application forms may be obtained at the WCTA business office. (588-3377)

For more information on any of these telephone assistance plans, please contact the WCTA business office.

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## Charity Grants Help Local Organizations

WCTA and Iowa Network Services (INS) recently awarded several Charity Grants to area organizations.



The Forest City Chamber of Commerce received funds for improvements to the chamber's Clark Park project. The park, which is located next to the chamber office on Clark St., will include concrete walkways, benches, and other improvements.



The Top of Iowa Quilt Club received funds to purchase supplies for 15 quilts. The quilts will be donated to the Valor for Veterans project and for fundraisers for area families in need.

***If your organization would like to apply for an INS Charity Grant, contact the WCTA business office for an application.***



## WCTA Employees Receive First Aid/CPR Training

WCTA employees recently received CPR and AED training. Attendees were trained and certified on adult, infant, and child CPR. AED (Automated External Defibrillator) training was also given. WCTA has an AED at its business office.

## Burn with Caution

During both spring and fall, some landowners burn roadside ditches in an effort to eliminate weeds and promote the growth of natural grasses.

Landowners who do so need to use extra caution around WCTA's electronics cabinets and pedestals. The cabinets and pedestals contain the wiring and electronics that provide your telecommunications, Internet, and video services. (845-2394)

Burning around them can easily damage their contents. Repairs can be costly and are the responsibility of the person doing the burning.



Use caution when burning ditches and keep the fire away from cabinets and pedestals.



## WCTA's WTVE Service Continues to Grow

WCTA recently added 6 new channels to the WTVE line-up. Comedy Central, MTV, Nickelodeon, Spike, TV Land, and VH-1 are now available through the portal and via their apps on tablets and smartphones. A total of 52 channels now participate (note that 1 channel, Velocity, is only available to HD subscribers). (592-0220)

For those that are unfamiliar, WatchTVEverywhere allows you to watch TV programs on a device other than your TV. The actual method can vary by content provider, but in most cases you can view it on devices like your laptop or desktop computer, your tablet, or even your smartphone. And you don't even have to be at home!

The service is included with WCTA's Expanded Basic Digital TV service at no extra charge.

## Telephone Numbers

### Albert Lea

Farris J ..... 507-320-7303

### Buffalo Center

Aukes Greg & Mary ..... 641-562-2009

Earp Christine ..... 641-562-2234

### Conger

Dunlop Jason & Amanda ..... 507-265-3060

### Emmons

Barringer M ..... 641-293-5015

Crews Brandon ..... 507-297-5036

Yocom Mike & Amy ..... 507-297-5057

### Fertile

Cait of Diamonds ..... 641-797-2025

Gerbus T ..... 641-797-2019

King Hanee ..... 641-797-2024

May Lisa L ..... 641-797-2027

### Forest City

Brown A ..... 641-585-0019

Grunzke Jerald & Jill ..... 641-585-0009

Schaefer T ..... 641-585-0010

### Glenville

Skinner Joel ..... 507-448-7023

### Joice

Duenes Lindsay ..... 641-588-3077

### Kensett

Schaal Louise ..... 641-845-2061

### Lake Mills

Hemingsen Dylan ..... 641-592-0285

Nelson Kevin & Kathy ..... 641-592-0150

Walton A ..... 641-592-0245

### Leland

Holscher P ..... 641-567-3023

### Manly

Beck Richard ..... 641-454-4018

Finck Sara ..... 641-454-4022

### Northwood

Reps Cory & Kyra ..... 641-323-7059

### Scarville

Mendez Zaielyz ..... 641-568-3007

### Thompson

Aukes Shawn & Misty ..... 641-584-2034

Roe Amy ..... 641-584-2120

### Twin Lakes

Hacker A ..... 507-852-2020

### Woden

Brandt L ..... 641-926-5023

## Visit Us

704 East Main  
Lake Mills, IA 50450

8:00 a.m. - 4:30 p.m.  
Monday - Friday

## Contact Us

### Telephone

641-592-6105

or

1-800-592-6105

### Internet

www.wctatel.net  
wcta@wctatel.net

### Internet Tech Support

1-877-928-2835

## After Hours Repair

### Telephone and Cable TV

1-800-216-6951

## Call Before You Dig

### Dial 811

or

### Iowa One Call

1-800-292-8989

### Gopher State One Call

1-800-252-1166

## Payment Info

- ✦ Payments are due on the 20th of each month.
- ✦ Accounts with past due balances are subject to a \$3 Late Payment Charge.
- ✦ Please include bill stub with your payment.
- ✦ For your convenience, WCTA offers Automatic Bank Deduct. Payments can be taken out of your checking or savings account.
- ✦ There is a drop box at the WCTA business office.

## Other Payment Locations

### Thompson

Titonka Savings Bank

### Forest City

Manufacturers Bank & Trust  
Titonka Savings Bank

### Grafton

Farmers State Bank

### Emmons

Security Bank Minnesota

## eStatement

For eStatement online  
account access visit:  
www.wctatel.net



Find us on  
**Facebook**

www.facebook.com/wctatel



## DIAL TONE QUOTE

"Work joyfully and peacefully knowing  
that right thoughts and right efforts  
inevitably bring about right results."

- James Allen



**BEFORE**



**YOU DIG**

Dial 811 or

Iowa One Call

1-800-292-8989

Gopher State One Call


1-800-252-1166

Call 48 Hours In Advance.



**\$5.00 Credit**

**IF YOUR NUMBER APPEARS IN THIS  
ISSUE OF THE DIAL TONE IN PAREN-  
THESIS AND YOU  
NOTIFY US BY THE 15TH OF THIS  
MONTH, A \$5.00 CREDIT WILL BE  
APPLIED TO YOUR ACCOUNT.**



Surf.  
Share.  
Stream.

WCTA 100Mbps  
Broadband Internet

Not available in all areas.



[www.wctatel.net](http://www.wctatel.net)

1.800.592.6105

**FREE**  
— 4G LTE —  
**SMARTPHONE**  
WHEN YOU BRING YOUR NUMBER TO iWIRELESS



Certain restrictions apply. Contact iWireless for details.

**4G LTE is Here!**

4/1/2016



Craft Communications . Forest City . 641.585.1540

WCTA . Lake Mills . 641.592.6105

iWireless of Mason City . 641. 424.6750