

CapTel Helps Hearing Impaired:

CapTel or Captioned Telephone can greatly benefit individuals who have some degree of hearing loss while retaining understandable speech. A CapTel phone works much like a standard telephone with one exception, the phone also has a screen that displays text captions of the conversation as well. The captions allow those who are deaf or hard of hearing to carry on a normal conversation. CapTel service is administered by Iowa Relay in Iowa and Minnesota Relay in Minnesota. Residents of both states may be eligible for free or reduced-price equipment. Contact your state's relay service using the information below:

Telecommunications Access Iowa

6925 Hickman Road Des Moines, IA 50322

Voice: 515-282-5099

Toll Free: 800-606-5099

VP: 515-200-2899

TTY: 515-282-5130

Fax: 515-237-3917

Email: iarelay@hamiltonrelay.com

Email: teleiowa@aol.com

Website: www.relayiowa.com

Minnesota Relay Outreach

85 7th Place East St. Paul, MN 55101

Toll Free: 800-657-3663

VP: 866-635-0082

TTY: 888-206-6555

Email: ted.program@state.mn.us

Website: www.mnrelay.org