

Common E-mail Settings and Information for WCTAtel.net E-mail Addresses

The settings below can be used to configure WCTATEL.NET e-mail service on your devices (e.g. PC, tablet, smartphone). On some email clients, you may need to look under “More Settings” or “Advanced Settings” to find all the categories.

For help configuring your device, please contact WCTA 24/7 Technical Support at 1-877-928-2835.

Incoming Server - POP3/IMAP Server

Server: **mail.wctatel.net**

Port: Standard

Login/Username format: **user@wctatel.net**

*TLS/SSL Recommended

Outgoing Server/SMTP Server

Server: **smtp.wctatel.net**

Port: 587

Login/Username format: **user@wctatel.net**

*SMTP authentication is required

*TLS/SSL Recommended

Other settings:

SPA Off

IMAP Prefix INBOX

WebMail Link: <https://webmail.wctatel.net>

Default Mailbox Max Capacity: 2GB

Password Security requirements:

- At Least 8 characters recommended
- Must not be same as username or contain username
- Must not be a common word (to avoid Dictionary attacks)

Spam and Virus Filter:

To access the eScout quarantine, login to webmail and click on the eScout tab at the top of the page.

Outgoing Recipient Limit: 1000 per message when sending via mail client, 50 per message when sending via webmail.

Username changes:

A dot in the username is no longer accepted on our mail servers - as such those accounts have been provisioned with a (_) underscore replacing the dot in their username. Users will continue to receive email at their email address with a dot in it, but their login/username will need to be modified by replacing the dot with an underscore.