

# Your Bill, Simplified.

At Winnebago Cooperative Telecom Association, we're a community. A community that believes in helping our members every way we can. Which is why we made sure to make your monthly bill as easy to read as possible and why we put important information at the top to help make handling and filing simpler for you. To make sure you always know what everything you'll see means, we've broken it down in detail, section by section below.



**704 E MAIN ST LAKE MILLS, IA 50450 www.wctatel.net**  
**HOURS:** Monday - Friday | 8:00 AM - 4:30 PM  
**PHONE:** (800) 592-6105 or (641) 592-6105  
**EMAIL:** wcta@wctatel.net

Local Access Billed One Month In Advance For Period 1/1/18 to 1/31/18  
 Past Due Balances Are Subject To Disconnect On The 5th Of Each Month.  
 Visit our website www.wctatel.net

<b>Balance Forward</b>	
Previous Bill	\$ 82.80
Total payments through Dec 25	\$ 82.80
<b>Balance Before Current Charges</b>	<b>\$ 82.80</b>

<b>Invoice Totals</b>		Subtotal
<b>OnePack Plus Residence</b>		71.69
- WCTA Broadband for samplebill		
- Residential Phone for 641-444-0000		
<b>Residential Phone</b>		10.65
641-444-0000		
<b>Subtotal Current Charges</b>		<b>\$ 82.34</b>

<b>Service Summary</b>				
	Adj	Charges	Taxes Surcharges Fees	Subtotal
<b>OnePack Plus Residence</b>				
		64.95	6.74	71.69
- WCTA Broadband for samplebill				
- Residential Phone for 641-444-0000				
		7.50	0.20	7.70
<b>Residential Phone</b>				
641-444-0000				
		72.45	6.94	79.39

<b>Usage Summary</b>		
<b>Default Tiered IA</b>		
641-444-0000	0.70	0.05
		0.75

For Billing Questions or Service Questions, Please Call  
 800-592-6105 or 641-592-6105

Account Summary	
Account Number	00000000-1
Invoice Number	10000000
Bill Date	Jan 01, 2018
<b>Payment Due Date</b>	<b>Jan 20, 2018</b>
Previous Bill	\$ 82.80
Previous Payments	\$ 82.80
Adjustments	\$ 0.00
Previous Balance	\$ 0.00
Advanced Payments	\$ 0.00
Current Charges	\$ 82.34
<b>Amount Due</b>	<b>\$ 82.34</b>

**Message Center**

**Account Summary**  
 This is a concise listing of previous account history, including recent balances, payments, credits and additional charges.

**Messages**  
 This area contains important information about your account, or changes and events that may be taking place.

KEEP THIS PORTION FOR YOUR RECORDS

To ensure proper credit, please return the bottom portion of this page with your payment



Remittance Information	
Account Number	00000000-1
Invoice Number	10000000
Bill Date	Jan 01, 2018
Payment Due Date	Jan 20, 2018
<b>Amount Due</b>	<b>\$ 82.34</b>
<b>Amount Enclosed:</b>	<b>\$ SAMPLE BILL</b>
Please include account number on your check and make payable to WCTA	

**Remittance Information**

Please return this section with your payment. Be sure the address shows in the return envelope window.

6-1-1529  
 SAMPLE BILL  
 704 E. MAIN ST  
 LAKE MILLS, IA 50450-1420

WINNEBAGO CO-OP TELECOM ASSN  
 704 E. MAIN ST  
 LAKE MILLS, IA 50450-1420

Check here for change of address, payment by credit card, or AutoPay sign up. Please see the form on reverse side.





**Usage Summary**

	Adj	Charges	Taxes Surcharges Fees	Subtotal
<b>Usage Surcharges and Fees</b>				
641-444-0000		2.00	0.20	2.20
		2.70	0.25	2.95
<b>Total Amount Due</b>				<b>\$ 82.34</b>

Notice of Terms and Conditions  
 The terms of service for local telephone service provided by Winnebago Cooperative Telecom Association are as set forth in our standard service agreement, service catalog(s) and rate schedules. We may change rates and other terms of service at any time by giving you notice. Such notice may be provided on your monthly bill, as a bill insert, by email, on our website, or by other communication as permitted or required by applicable law or regulation. To view the most current version of our terms of service, please visit [www.wctatel.net](http://www.wctatel.net) or contact a customer service representative to request a copy.

**Charge Detail**

**Residential Phone (641-444-0000)**  
*Recurring Charges (Jan 01 - Jan 31)*

* Three-way Calling	0.00
* Revertive Call	0.00
* Call Waiting Deactivation	0.00
* Call Waiting	0.00
* Caller ID Blocking Per Call	0.00
* Call Forwarding	0.00
* Caller ID On Call Waiting	0.00
* Caller ID	0.00
<b>Taxes, Fees, and Surcharges</b>	
Federal Excise Tax	0.20
<b>Total for 641-444-0000</b>	<b>\$ 7.70</b>

**WCTA Residential Phone (641-444-0000)**

Date	CT	Place	Number	Min	Time	Amt
Nov-22	DD	To FORESTCITY	IA (641) 555 2222	1.0	7:55 AM	0.14 d
Nov-28	DD	To FORESTCITY	IA (641) 555 2222	1.0	6:06 PM	0.14 d
Dec-01	DD	To FORT DODGE	IA (515) 444 7777	2.0	5:23 PM	0.28 d
Dec-01	DD	To MASON CITY	IA (641) 222 1111	1.0	6:16 PM	0.14 d

\*CT Call Type Explanation      Calls      Min  
 DD Direct Dialed Day                      4              5.0

**Default Tiered IA (641-444-0000)**

Charges	Allotted	Used	Amount
Eligible Usage (d)		5 min	0.70
<b>Discounts</b>			
Default Tiered IA (d)	0%	0.70	0.00
<b>Taxes</b>			
Iowa Sales Tax			0.04
Winnebago Local Option Tax			0.01
<b>Total for 641-444-0000</b>			<b>\$ 0.75</b>

**Usage Surcharges and Fees**

Charges	Amount
Underlying Carrier Surcharge	2.00
<b>Taxes</b>	
Federal Excise Tax	0.06
Iowa Sales Tax	0.12
Winnebago Local Option Tax	0.02
<b>Total for Usage Surcharges and Fees</b>	<b>\$ 2.20</b>

**Charge Detail**

This area contains the itemization by account. It will include one-time fees, services added, specific charges and taxes. This section may require additional pages depending on the account, the calls made or services rendered.

**Charge Detail**

**OnePack Plus Residence**  
*Bundled Services (Jan 01 - Jan 31)*

WCTA Broadband (samplebill)	64.95
Speedguard Plus for samplebill	
WCTA Broadband for samplebill	
Broadband (100M) for samplebill	
Residential Phone (641-444-0000)	
ARC for 641-444-0000	
* Access Recovery Charge - Res for 641-444-0000	
Residential Line for 641-444-0000	
* Residential Line for 641-444-0000	
<b>Taxes, Fees, and Surcharges</b>	
Federal Excise Tax	0.80
Federal Universal Service Charge	3.95
Iowa Sales Tax	1.71
Winnebago Local Option Tax	0.28
<b>Total for OnePack Plus Residence</b>	<b>\$ 71.69</b>

**Residential Phone (641-444-0000)**  
*Recurring Charges (Jan 01 - Jan 31)*

WCTA Long Distance Tiered Plan	0.00
* 911 Emergency Tax	1.00
* FCC Subscriber Line Charge	6.50
* Speed Call 8 Numbers	0.00

**Credit Card Payment**

Please Select:  Monthly Recurring       One-Time Payment  
Payment will process on the 18th of each month for amount due.      Payment will process upon receipt for amount authorized.

Name On Card: \_\_\_\_\_  
 Card Number: \_\_\_\_\_ CVW #: \_\_\_\_\_ Exp. Date: \_\_\_\_\_ Amount Authorized: \$ \_\_\_\_\_  
Last 3 digits on back of card      (One Time Only)  
 Billing Address: \_\_\_\_\_ Type of Card:  Visa       Mastercard       Discover  
 City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_ Signature: \_\_\_\_\_

**Recurring Automatic Payment from Checking Account**

I would like my account to be paid automatically on approximately the 18th of each month from my checking account for all future charges.  
**Please sign below and attach a voided check to begin this payment option with your next bill.**

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**Has your billing or contact information changed?**

New Mailing Address: \_\_\_\_\_ Effective Date: \_\_\_\_\_  
 City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_ Contact Number: \_\_\_\_\_  
 Signature: \_\_\_\_\_ Work Number: \_\_\_\_\_

**Remittance Slip Backer**

Allows you to pay by credit card, set up automatic payment, and update your address information.

