



# Winnebago Cooperative Telecom Association

704 E Main St · Lake Mills, IA 50450 | 641.592.6105 | [www.wctatel.net](http://www.wctatel.net)

## Television Visual & Audio Accessibility

Pursuant to the Twenty-First Century Communications and Video Accessibility Act of 2010 (CVAA), all telecommunications providers, including Winnebago Cooperative Telecom Association, are required to increase the access of persons with disabilities to modern communications. The CVAA contains protections to enable people with disabilities to access broadband, digital and mobile innovations. To remain compliant with the CVAA, WCTA offers a Closed Captioning service that functions as our compliance mechanism for this act and is a value-added feature available to all WCTA members.

### Closed Captioning Overview

Closed Captioning displays the audio portion of a video program - including dialogue, narration and sound effects - as text on your TV screen. The Closed Captioning icon is presented on programming when captions are available.



### Where Is Closed Captioning Available?

WCTA supports playback of Open Captioning, Closed Captioning and subtitles on the TV and within the MyTV app and [WatchTVEverywhere](#).

Pursuant to federal rules, broadcasters and video programming distributors, like WCTA, are required to provide Closed Captioning for most English and Spanish language video programming shown on TV.

Keep in mind, however, that not all video programming is subject to the Closed Captioning rules. For example, advertisements of less than five minutes are not considered video programming subject to the Closed Captioning rules. In addition, there are exemptions for certain programming or networks, including Public Service Announcements, programming on new networks, locally produced educational programming and programming distributed between 2:00 AM and 6:00 AM.



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For more information on how to enable and disable Closed Captioning, visit our YouTube and Facebook pages and view our Closed Captioning Tutorial.

## What is the Difference Between Closed and Open Captioning?

Closed Captioning refers to captioning data that is carried along with the video content and can be decoded and displayed on television set or decoded by the TV Box when activated by the customer. In some scenarios, captions are decoded and displayed on a television set, and in other scenarios the TV Box decodes the captions and then sends them to the television set to be displayed along with the video.

Open Captioning is part of the video content and therefore visible to all viewers.